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| **Cluster** | Planning, Industry & Environment |
| **Agency** | Department of Planning, Industry & Environment |
| **Division/Branch/Unit** | Water Infrastructure NSW/Technical and Advisory Services  |
| **Location** | Various locations |
| **Classification/Grade/Band** | Clerk Grade 7/8 |
| **Job Family** | Standard/Project & Programs/Delivery |
| **ANZSCO Code** | 52111 |
| **PCAT Code** | 1119192 |
| **Date of Approval** | September 2021 |
| **Agency Website** | www.dpie.nsw.gov.au |

Agency overview

Our vision is to create thriving environments, communities, and economies for the people of New South Wales. We focus on some of the biggest issues facing our state. We deliver sustainable water resource and environment management, secure our energy supply, oversee our planning system, maximise community benefit from government land and property, and create the conditions for a prosperous state. We strive to be a high-performing, world-class public service organisation that celebrates and reflects the full diversity of the community we serve and seeks to embed Aboriginal cultural awareness and knowledge throughout the department.

The Water Group leads the NSW Government in providing confidence to communities and stakeholders with the transparent stewardship of water resources, provision of services and reforms that support sustainable and healthy environments, economies and societies across NSW. Within the Water Group, Water Infrastructure NSW leads the delivery of major water infrastructure projects across NSW.

Primary purpose of the role

Undertake project management and support activities to contribute to the development and delivery of environmental approvals for water infrastructure and operational projects, including supporting senior team members with the oversight and review of Environmental Impact Statements and other environmental approval documents prepared by external parties, ensuring legislative, policy, probity and financial requirements are met.

Assist in the coordination and delivery of Review of Environmental Factors (REFs) executed by internal or external resources, helping ensure legislative, policy, probity and financial requirements are met, and helping assure controls, contractor performance and compliance with approval conditions during project delivery.

# Key accountabilities

* Provide a range of project management and support services, including preparation of reports and briefs, coordinating resources, maintaining project documentation and implementing and monitoring project plans, to ensure project outcomes are achieved on time, on budget, to quality standards and within agreed scope, in line with established agency project management methodology
* Assist senior team members with reviews of Environmental Impact Statements and other environmental approval documents prepared by external parties, ensuring legislative, policy, probity and financial requirements are met.
* Assist the coordination of multi-disciplinary teams in the preparation of assigned environmental approvals, including Review of Environmental Factors (REFs) delivered by internal or external resources, ensuring legislative, policy, probity and financial requirements are met, as well as assuring controls, contractor performance and compliance with Approval conditions during project delivery.
* Assist in sourcing and manage the outputs of contractors/consultants suitable to develop environmental approval documents and undertake any necessary supporting specialist studies, including biodiversity and conservation, sustainability and resilience, climate change assessment and adaptation and cultural heritage assessments.
* Prepare briefs, submissions and environment and planning project proposals, supporting project development and delivery teams.

Key challenges

* Assisting with the delivery and review of effective planning approvals in a sensitive and evolving environment with multiple stakeholder interests.
* Providing appropriately balanced and timely advice, recommendations and briefings on complex and routine environmental and planning issues.
* Interpreting and applying environmental and planning legislation, policies and procedures in complex situations.

Key relationships

| Who |  Why |
| --- | --- |
| **Internal** |  |
| Director / Manager | * Deliver recommendations and advice in relation to environmental assessments, studies and complex and routine planning activities.
* Provide advice and contribute to decision making regarding projects and issues.
* Escalate issues and propose solutions
* Receive guidance and provide regular updates on projects, issues and priorities
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| Team members | * Support team members and work collaboratively to contribute to achieving team outcomes
* Actively contribute to the team’s objectives and identified outcomes
* Develop and maintain effective relationships and open channels of communication
* Exchange information and respond to enquiries
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| **External** |  |
| Customers/Stakeholders | * Develop and maintain effective working relationships and open channels of communication
* Contribute to a client-focused approach to service delivery
* Exchange information and respond to enquiries
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| Vendors/Service Providers | * Assists in the management of contracts and monitor provision of service to ensure compliance with contract and service arrangements
* Consult, provide and obtain information, negotiate required outcomes and timeframes
* Resolve and provide solutions to issues
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| Industry professionals/ consultants | * Seek/maintain specialist knowledge/advice and collaborate on, and keep up to date with industry best practice
* Participate in forums, groups to represent the agency and share information.
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# Role dimensions

## Decision making

This role:

* Has autonomy to manage tasks and projects, coordinates the program/project individually or participates within teams, and manages individual priorities and performance.
* Exercises discretion in the approach and content of information, advice, and recommendations provided and consults with the Manager regarding issues or sensitivities.

## Reporting line

Senior Project Officer, Environment and Planning

## Direct reports

Nil

## Budget/Expenditure

Nil

Essential requirements

* Tertiary qualifications in environmental science, natural resources, planning or other relevant field and/or equivalent experience in the industry.
* Current valid NSW Driver Licence

# Capabilities for the role

The [NSW public sector capability framework](https://www.psc.nsw.gov.au/workforce-management/capability-framework/the-capability-framework) describes the capabilities (knowledge, skills and abilities) needed to perform a role. There are four main groups of capabilities: personal attributes, relationships, results and business enablers, with a fifth people management group of capabilities for roles with managerial responsibilities. These groups, combined with capabilities drawn from occupation-specific capability sets where relevant, work together to provide an understanding of the capabilities needed for the role.

The capabilities are separated into **focus capabilities** and **complementary capabilities**.

# Focus capabilities

*Focus capabilities* are the capabilities considered the most important for effective performance of the role. These capabilities will be assessed at recruitment.

The focus capabilities for this role are shown below with a brief explanation of what each capability covers and the indicators describing the types of behaviours expected at each level.

| FOCUS CAPABILITIES |
| --- |
| **Capability group/sets** | **Capability name** |  | **Behavioural indicators** | **Level**  |
|  | **Act with Integrity**Be ethical and professional, and uphold and promote the public sector values | Represent the organisation in an honest, ethical and professional waySupport a culture of integrity and professionalismUnderstand and help others to recognise their obligations to comply with legislation, policies, guidelines and codes of conductRecognise and report misconduct and illegal and inappropriate behaviourReport and manage apparent conflicts of interest and encourage others to do so | Intermediate |
| **Manage Self**Show drive and motivation, an ability to self-reflect and a commitment to learning | Keep up to date with relevant contemporary knowledge and practicesLook for and take advantage of opportunities to learn new skills and develop strengthsShow commitment to achieving challenging goalsExamine and reflect on own performanceSeek and respond positively to constructive feedback and guidanceDemonstrate and maintain a high level of personal motivation | Adept |
|  | **Commit to Customer Service**Provide customer-focused services in line with public sector and organisational objectives | Focus on providing a positive customer experienceSupport a customer-focused culture in the organisationDemonstrate a thorough knowledge of the services provided and relay this knowledge to customersIdentify and respond quickly to customer needsConsider customer service requirements and develop solutions to meet needsResolve complex customer issues and needsCooperate across work areas to improve outcomes for customers | Intermediate |
| **Work Collaboratively**Collaborate with others and value their contribution | Build a supportive and cooperative team environmentShare information and learning across teamsAcknowledge outcomes that were achieved by effective collaborationEngage other teams and units to share information and jointly solve issues and problemsSupport others in challenging situationsUse collaboration tools, including digital technologies, to work with others | Intermediate |
|  | **Deliver Results**Achieve results through the efficient use of resources and a commitment to quality outcomes | Seek and apply specialist advice when requiredComplete work tasks within set budgets, timeframes and standardsTake the initiative to progress and deliver own work and that of the team or unitContribute to allocating responsibilities and resources to ensure the team or unit achieves goalsIdentify any barriers to achieving results and resolve these where possibleProactively change or adjust plans when needed | Intermediate |
| **Demonstrate Accountability**Be proactive and responsible for own actions, and adhere to legislation, policy and guidelines | Be proactive in taking responsibility and being accountable for own actionsUnderstand delegations and act within authority levelsIdentify and follow safe work practices, and be vigilant about own and others’ application of these practicesBe aware of risks and act on or escalate risks, as appropriateUse financial and other resources responsibly | Intermediate |
|  | **Project Management**Understand and apply effective planning, coordination and control methods | Understand all components of the project management process, including the need to consider change management to realise business benefitsPrepare clear project proposals and accurate estimates of required costs and resourcesEstablish performance outcomes and measures for key project goals, and define monitoring, reporting and communication requirementsIdentify and evaluate risks associated with the project and develop mitigation strategiesIdentify and consult stakeholders to inform the project strategyCommunicate the project’s objectives and its expected benefitsMonitor the completion of project milestones against goals and take necessary actionEvaluate progress and identify improvements to inform future projects | Adept |

# Complementary capabilities

*Complementary capabilities* are also identified from the Capability Framework and relevant occupation-specific capability sets. They are important to identifying performance required for the role and development opportunities.

Note: capabilities listed as ‘not essential’ for this role are not relevant for recruitment purposes however may be relevant for future career development.

| COMPLEMENTARY CAPABILITIES |
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| **Capability group/sets** | **Capability name** |  | **Description** | **Level**  |
|  | Display Resilience and Courage | Be open and honest, prepared to express your views, and willing to accept and commit to change | Intermediate |
| Value Diversity and Inclusion | Demonstrate inclusive behaviour and show respect for diverse backgrounds, experiences and perspectives | Foundational |
|  | Communicate Effectively | Communicate clearly, actively listen to others, and respond with understanding and respect | Adept |
| Influence and Negotiate | Gain consensus and commitment from others, and resolve issues and conflicts | Intermediate |
|  | Plan and Prioritise | Plan to achieve priority outcomes and respond flexibly to changing circumstances | Intermediate |
| Think and Solve Problems | Think, analyse and consider the broader context to develop practical solutions | Adept |
|  | Finance | Understand and apply financial processes to achieve value for money and minimise financial risk | Foundational |
| Technology | Understand and use available technologies to maximise efficiencies and effectiveness | Intermediate |
| Procurement and Contract Management | Understand and apply procurement processes to ensure effective purchasing and contract performance | Foundational |